Error Message 0X745f2780 SVCHOST

- 1. Check Task Manager
 - a. Simultaneously type Ctrl Alt Delete
 - b. The task manger should open
 - c. Click on the process tab
 - d. Click on the "Image Name" header
 - e. Scroll down until you see the svchost.exe processes running. If the above error affects the machine performance, one of the system svchost processes will use 50% of the CPU or more on an ongoing basis.
- 2. <u>Verify Windows Update Service Settings</u>
 - a. Click on Start, Run and type the following command in the open box and click OK services.msc
 - b. Find the Automatic Updates service and double-click on it.
 - C. Click on the Log On Tab and make sure the "Local System Account" is selected as the logon account and the box for "allow service to interact with desktop" is UNCHECKED.
 - d. Under the Hardware Profile section in the Log On Tab, make sure the service is enabled.
 - e. On the General Tab, the Startup Type should be Automatic, if not, drop the box down and select Automatic.
 - f. Under "Service Status" on the General tab, the service should be Started, click the Start button enable it.
 - g. Repeat the steps above for the service "Background Intelligent Transfer Service (BITS)"
- 3. <u>Re-Register Windows Update DLLs</u>
 - a. Click on Start, Run, and type CMD and click ok
 - b. In the black command window type the following command and press Enter REGSVR32 WUAPI.DLL
 - C. Wait until you receive the "DIIRegisterServer in WUAPI.DLL succeeded" message and click OK
 - d. Repeat the last two steps above for each of the following commands: REGSVR32 WUAUENG.DLL REGSVR32 WUAUENG1.DLL REGSVR32 ATL.DLL REGSVR32 WUCLTUI.DLL REGSVR32 WUCLTUI.DLL REGSVR32 WUPS.DLL REGSVR32 WUPS2.DLL
- 4. <u>Remove Corrupted Windows Update Files</u>
 - a. At the command prompt, type the following command and press Enter **net stop WuAuServ**
 - b. Still at the command prompt, type %windir% and press Enter
 - c. In the opened folder, type the following command and press Enter to rename the SoftwareDistribution Folder **ren SoftwareDistribution SD_OLD**
 - d. Restart the Windows Update Service by typing the following at the command prompt **net start WuAuServ**
 - e. type Exit and Press Enter to close the command prompt
- 5. <u>Reboot Windows</u>
 - a. click on Start, Shut Down, and Restart to reboot Windows XP