

# Internet Explorer 6 and Microsoft Update don't work.

---

Internet explorer would not be able to move from page to page, update install would fail, machine became unstable whenever Internet explorer was in use.

1. Re-register Windows update dll's, remove corrupted Windows update files, and reboot the PC. (i.e. Perform sections 3, 4, and 5 of SVCHOST correction procedure)
2. Reset Internet options:
  - a. **START**
  - b. **RUN**
  - c. Enter "**inetcp.cpl**" and press **[ENTER]** .
  - d. Reset all possible options to the factory default (Advanced TAB).
  - e. Delete all files and cookies.
  - f. Under Connection, in the LAN section, ensure that "**Automatically detect settings**" is selected
  - g. Under Security choose "**Trusted sites**", the click on the **[Sites ]** radio button.
  - h. Make sure that the following sites are trusted:
    - i. [http://\\*.microsoft.com](http://*.microsoft.com)
    - ii. [https://\\*.microsoft.com](https://*.microsoft.com)
    - iii. <http://Windowsupdate.microsoft.com>
    - iv. <http://Download.Windowsupdate.com>
3. Here is a link to Microsoft explaining the general cleanup procedure for Internet Explorer:  
<http://support.microsoft.com/kb/193385>
4. Set Security Descriptors:
  - a. **START**
  - b. **RUN**
  - c. Enter "**cmd**" and press **[ENTER]** or click OK.
  - d. Type the following:

```
sc sdset wuau serv
D:(A;;CCLCSWRPWPDTLOCRRC;;;SY)(A;;CCDCLCSWRPWPDTLOCRSDRCWD
WO;;;BA)(A;;CCLCSWLOCRRC;;;AU)(A;;CCLCSWRPWPDTLOCRRC;;;PU)
```
  - e. Press **[ENTER]**
  - f. You should receive a "**SUCCESS**" message .
  - g. Type "**EXIT**"
  - h. Reboot the PC
5. Go to <http://www.microsoft.com> and follow the like to the download page. Download and install Internet Explorer 7. Make sure you allow sufficient time to let the install finish and select the proper preferences when you start the explorer the first time.
6. Try the updates again.